

Contents

Preface	vii
Introduction	1
SECTION ONE: Managing the Situation	9
CHAPTER 1: Land Mine! It's All about Me	11
CHAPTER 2: Land Mine! Managing to the Exception	27
CHAPTER 3: Land Mine! The Super Doer	47
CHAPTER 4: Land Mine! The Blame Addiction	67

SECTION TWO: Leading Your People	89
CHAPTER 5: Land Mine! The Popularity Priority	91
CHAPTER 6: Land Mine! Cloudy Expectations	113
CHAPTER 7: Land Mine! Confrontation Phobia	131
CHAPTER 8: Land Mine! Managing by Committee	163
OK, Now What?	179